



National Telecommunications Commission

NATCOM

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INTERNATIONAL COMPETITIVE BIDDING (ICB)

DATE OF ISSUE THURSDAY MAY 19TH 2016

INVITATION FOR BIDS (IFB)

TENDER N^o: NTC/ENG/IGWMS/2016/001

Procurement of Telecommunications Services and Solutions to Monitor International Communications Traffic on Multiple International Gateways (IGW) in Sierra Leone and Communications traffic between Networks in Sierra Leone.

1. Pursuant to the Telecommunications Amendment Act 2015 that liberalized the International Gateway (IGW), the NATIONAL TELECOMMUNICATIONS COMMISSION (hereinafter called the Commission) is seeking to procure Telecommunications Services and Solutions from reputable IGW Management Companies **with PROVEN EXPERIENCE, COMPETENCY and TECHNICAL CAPABILITY** to assist the Commission to Monitor Incoming and Outgoing International Voice and Data Communications Traffic on Multiple International Gateways (IGW) in Sierra Leone and also monitor voice and data Communications traffic between Networks in Sierra Leone. Bidding will be governed by the rules and procedures of the National Public Procurement Authority (NPPA) Act of 2004 and Regulations 2006 of Sierra Leone.

2. The Commission now invites sealed bids from eligible and qualified bidders to provide a NON-INTRUSIVE International Gateway Monitoring System (IGWMS) with functionalities including but not limited to:
 1. Tracking of all billing and Revenue Assurance Data of International Voice and Data traffic into and out of Sierra Leone and doing same for voice and data traffic between networks in Sierra Leone;
 2. Monitoring Quality of Service in real time on

International voice and data traffic between Sierra Leone and overseas destinations;

3. Generation of automated invoice in real time for measured voice traffic minutes;
4. The technical ability to handle and report on call minutes within Voice –Over-IP (VoIP) type of calls;
5. Mitigate and/or Eliminate/Block illegal bypass international communications voice and data traffic into Sierra Leone (Telecommunications Fraud Management);
6. Web-based (Online) reporting that facilitates immediate and interactive access for analyses and reporting

Bidding is open to all potential suppliers who can demonstrate the ability to give support for maintenance, hardware and software upgrades and any other support that can guarantee an uninterrupted and smooth functioning of the IGWMS.

ALL Bids should be prepared in four copies, one being the Original and identified as:

“INVITATION FOR BIDS FOR THE SUPPLY OF INTERNATIONAL GATEWAY MONITORING SYSTEM” and submitted to the Chairman of the Procurement Committee, National Telecommunications Commission, 13 Regent Road, Hill Station, Freetown , Sierra Leone.

Interested eligible bidders may obtain further information and inspect the bidding documents at the above address between the hours of 9:00am and 3:30pm daily starting the 23rd May 2016. Bidding document may be purchased upon a non- refundable fee of \$ 1000 (One Thousand United States Dollars).

For Bidders accessing the Bid on line (www.natcom.gov.sl), the bidders shall furnish NATCOM with a swift copy of payment made to account number: **0030011011855090101, Sierra Leone Commercial Bank** before your bid will be considered eligible/worthy.

Bidding will be conducted through the International Competitive Bidding Procedures specified in the Rules and Regulations governing Public Procurement.

(The NPPA Act 2004 and NPPA Regulation 2006)

Bids must be delivered to the address above on or before 10:00am on the 30th June 2016. All bids must be accompanied by

- Bid security of \$ 500,000
- A valid business registration and renewal certificates
- A valid NRA/tax certificate if applicable
- A valid NASSIT certificate if applicable
- Municipal Certificate from Country of operation.
- Tax certificate from country of operations
- Any other relevant document.

In assessing the bid document, consideration will be given to the following: -

- i) Profile (Copies of documents defining constitutional or legal status of the firm);**
- ii) Experience (Submit list of similar partnerships/assignments indicating amount for each partnership/assignment, name of the employer and contact addresses and year of completion of the project);**
- iii) Qualification and experience of proposed key staff (submit certified Cvs);**
- iv) Any other relevant information.**
- vi) A certified tax document(s) in the country of operations for the past three years.**

Bids will be opened in the presence of bidders/representatives who choose to attend at NATCOM house on the 30th June 2016 at 10:10am in the Conference room of the Commission,13 Regent Road , Hill station Freetown.

Late bids will be rejected and returned unopened to bidders. Bids shall not be submitted electronically or through the facsimile. Bids submitted are valid for a period of ninety (90) days from the date of submission.