

The National Telecommunications Commission (NATCOM) is a statutory body established under the Telecommunications Act, 2006, to regulate the deployment of telecommunications systems and the provision of services in the telecommunications sector in Sierra Leone.

NATCOM is currently searching for suitable persons to fill several job vacancies and NATCOM now invites qualified candidates to apply for the following vacant positions tenable at its offices across Sierra Leone.

Title: Deputy Director, Regulatory Administration

Reports to: The Director, Regulatory Administration

Based at: NATCOM Head Quarters - Freetown

Job purpose:

The successful candidate serves as the principal deputy to the Director, RA and reports directly to the Director. The incumbent shall assist the Director in the performance of the Director's functions and shall serve as the acting Director in the absence of the Director.

Key responsibilities and accountabilities:

- Support the Director in the reviewing and processing of Licenses for new and existing telecommunications services and applications.
- Work closely with the Director, RA in supervising the various members of staff assigned to the Regulatory Administration Directorate.
- Lead all efforts to draft and maintain regulations on measuring Quality of Service (QoS) and Quality of Experience (QoE) for fixed and mobile networks.
- Interact effectively with Commission staff tasked with managing QoS/QoE, standards, competition and economic regulations, and NNP regulations, in ensuring that government sector policies are fully implemented across the board.
- Support the Director in continuing the development of positive relationships with all licensed operators (ISPs, MNOs, MVNOs, FM Stations, etc.).
- Lead all efforts in the development and maintenance of an overall licensing strategy and or policies for the domestic telecommunications sector.
- Provide direct support to the Director in administering and enforcing license conditions as per the Commission's regulations and other Licensees' statutory obligations to ensure operator compliance.
- Ensure that the RA team is appropriately staffed and provide guidance and mentoring to the RA rank and file to develop the skills of the staff and broaden the capability within the team.

Required Qualifications – Deputy Director, Regulatory Administration

Interested Candidates should have the following background:

- Bachelor's degree in business, public administration, public policy, electrical engineering, economics or a related field. An advanced degree is desired.
- At least 3-5 years managerial/supervisory experience, especially at senior level, is required.
- Background knowledge on telecommunications operations with demonstrative experience in numbering management, mobile network QoS/QoE, OSS (example, Order Management, Fault Management, etc.) and BSS (example, Billing) is desired.
- High level of attention to detail, organizational skills and commitment to detail.
- Strong verbal and written communications, and presentation skills.

- Strong interpersonal skills with the ability to solve problems and work independently, as well as provide guidance and leadership among peers on a team.
- Good understanding of the basic tenets of the regulations of public telecommunications systems and services.
- Conversant with numbering, number planning and assignment, interconnection, tariff, and licensing regimes.
- Good understanding in cybercrime, cyber security and data protection

Benefits

If you believe you can clearly demonstrate your abilities to meet the relevant criteria for these roles, please submit your application including copies of your academic and professional certificates, testimonials and your curriculum vitae, including among other details your current position, current remuneration, email and telephone contacts of three (3) professional referees.

Only emailed applications will be accepted. Only those applications submitted via email (natcomjobs@natcom.gov.sl) will be considered. To be considered, your application must be received by not later than 25 February 2019. Please place in the subject line of your email, the title or position and the department you are interested in.